

National Institute of Standards and Technology U.S. Department of Commerce

NISTIR 7920

Report on the

Metrics and Standards for Software Testing (MaSST)

Workshop 2012

Paul E. Black

Elizabeth Fong

Software and Systems Division

Information Technology Laboratory

National Institute of Standards and Technology

Gaithersburg, MD 20899-8970

December 2012

Abstract

The NIST Software Assurance Metrics And Tool Evaluation (SAMATE) project conducted a workshop on Metrics and Standards for Software Testing (MaSST) on June 20, 2012. This workshop was co-located with the IEEE Sixth International Conference on Software Security and Reliability (SERE) 2012 at the National Institute of Standards and Technology, Gaithersburg, Maryland. The main goals of MaSST were to bring together researchers and practitioners to (1) understand the state of the art and state of practice in software testing, (2) define work needed for improved methods and tools for software testing, and (3) list any important problems needing to be solved.

This report contains observations and recommendations based upon the workshop. This report also includes position statements submitted to the workshop and presentation slides. Presentations addressed software testing standards; best practices in testing; testing techniques such as fuzzing, model-based, static and dynamic verification; and vulnerability reporting, etc.

Keywords:

Measurement; metrics; software assurance; software testing; standards.

Disclaimer:

This report includes position statements and presentation slides by authors who submitted their material to the workshop. The views expressed by the authors therein do not necessarily reflect those of the sponsors of this workshop.

Certain commercial entities, equipment, or materials may be identified in this document in order to describe and experimental procedure or concept adequately. Such identification is not intended to imply recommendation or endorsement by the National Institute of Standards and Technology, nor is it intended to imply that the entities, materials, or equipment are necessarily the best available for the purpose.

Acknowledgement:

The authors wish to thank Ms. Terri Hunter for formatting this manuscript.

Table of Contents

1.	Overview	1
	1.1 Organization	1
	1.2 Agenda and Schedule	2
2.	Observation and Recommendations	2
	2.1 Software Testing vs Software Assurance	2
	2.2 Software Standards	3
	2.3 Measures for Software Testing	5
	2.4 Recommendations	6
	2.5 References	7
3.	Keynote Address "Standards for Testing," Stuart Reid, Testing Solutions Group	8
4.	Position Papers and Presentations	
	4.1 "Paradigm in Verification of Access Control, " JeeHyun Hwang, Tao Xie, North Carolina state University, and Vincent Hu, National Institute of Standards and Technology, USA.	10
	4.2 "Viewpoint-based Test Architecture Design," Yasuharu Nishi, University of Electro-Communications, Tokyo, Japan.	24
	4.3 "Software Testing of Business Applications," Vijay Sampath and Vipul Shah, Tata Consultancy Services, India.	28
	4.4 "Why Fuzzing (Still) Works," Allen D. Householder, CERT, Software Engineering Institute, Carnegie Mellon University, USA.	39
	4.5 "Model-based Testing: The State of the Practice," Robert Binder, System Verification Associates, LLC, USA. <i>No presentation given.</i>	60
	4.6 "Security testing: a key challenge for software engineering of web apps," Yves Le Traon.<i>No presentation given</i>	61

1. Overview

The goals of this workshop are to bring together a select group of researchers and practitioners to (1) understand the state of the art and state of practice in software testing and (2) define work needed for improved methods and tools for software testing.

Topics of interest include, but are not limited to, the following areas:

- Advanced measurement techniques for properties of software related to testing,
- Theoretically justified means of comparing different coverage metrics,
- The sources of assurance in testing or static analysis,
- Languages to express testable policy or software requirements,
- Standards (in both etalon and norme senses) needed for software testing,
- Gaps and future directions of software analysis using static or dynamic analysis tools,
- Research topics to advance the state of the art in software testing,
- Technology transfer approaches so that current practice benefits from the state of the art, and
- Software testing metrics and measurements.

1.1 Organization

The workshop was co-chaired by Paul E. Black and Elizabeth Fong, National Institute of Standards and Technology. The program committee consisted of the following:

- Paul Ammann, George Mason University
- Taz Daughtrey, DACS
- Mary Ann Davidson, Oracle
- Helen Gill, NSF
- Mark Harman, University of College London
- Cem Kaner, Florida Institute of Technology
- Satoshi Masuda, IBM Japan

- Thomas Ostrand
- Alexander Pretschner, Karlsruhe Institute of Technology
- Gregg Rothermel, University of Nebraska, Lincoln
- Laurie Williams, North Carolina State University

1.2 Agenda and Schedule

The workshop was held at the National Institute of Standards and Technology, Gaithersburg, Maryland, on June 20, 2012. The agenda for this one-day workshop was as follows:

- 1030 MaSST Keynote: Standards for testing? Stuart Reid, Testing Solutions Group
- 1100 Paradigm in Verification of Access Control, JeeHyun Hwang, North Carolina State University
- 1200 Lunch & SERE talk
- 1400 Why Fuzzing (Still) Works, Allen D. Householder, CERT
- 1430 Viewpoint-based Testing Architecture Design, Yasuharu Nishi, University of electro-Communications, Japan
- 1500 Break
- 1530 Discussion session: Gaps in and Roadmap for Measures and Standards in Software Testing, led by Taz Daughtrey, DACS
- 1600 Software Testing of Business Applications, Vijay Sampath, Tata Consultancy Services, India

2. Observations and Recommendations

Workshop participants came from government, academic, and industry organizations from several countries.

The general observations below highlight significant trends associated with the activities, standards, methodologies, techniques identified by the workshop participants.

2.1 Software Testing vs Software Assurance

The mainstream definition of software testing is the "process of exercising software to verify that it satisfies specified requirement and to detect errors." [BS7925-1] As such, software testing is

one way of performing both software verification and software validation and of achieving confidence in properties of the software.

Static analysis is complementary to testing and involves examining the software instead of executing it. Static analysis includes techniques and approaches ranging from manual design and code reviews to fully automated source code scanners. Static analysis requires access to the software, which may be difficult in proprietary cases or remote or embedded systems. However at least in theory static analysis may consider the effects of *all* possible inputs subject to imprecision from model abstractions and assumptions. For instance, testing could not find a "back door" in code through which the user gains full rights if the user enters a specific string, such as "JoshuaCaleb." However, testing may exercise an entire system end to end. Some tools combine testing and static analysis, gaining the best of both approaches.

The term "software assurance" has been adopted to include both static analysis and testing: any technique to improve the assured security, safety, reliability, quality, etc. of software. The definition of software assurance conveys the thought that development, assessment, and operation processes must provide a reasonable level of justifiable confidence that the software will function correctly and predictably in a manner consistent with its documented requirements [SOAR2007]. Hereafter we use "software assurance" to be more inclusive.

The MaSST workshop adopted the "software assurance" approach in which presentations and discussions were focused on reliability, safety, dependability, and security. In fact, the name of any follow-on workshop should be changed from "Software Testing" to "Software Assurance."

2.2 Software Testing Standards

The word "standard" has two distinct meanings. "Standard" may mean an artifact used as a reference in measurement, for example, the standard kilogram in Paris. The meaning of standard-as-a-thing may be referred to as an "etalon," from a French word for standard. Another meaning is an agreed-upon method or format, such as the C 99 standard, the HTML 5 standard, or ISO 29119. Another French word, "norme," may be used for the standard-as-a-document meaning.

We have two kinds of standards (normes) in software assurance: normes for the software development process and software engineering and normes for software itself. Process normes touch upon steps in the process, roles, techniques, phases, and measurements of productivity and progress. Product normes deal with the properties of software, such as measuring its size, estimating number of remaining bugs, assessing security or safety attributes, validating functionality, and verifying correctness. Product normes may be based on etalons (standard-as-a-thing). For instance, the norme for estimating the number of bugs may be based on using several reference programs with bug thoroughly identified as etalons.

In reviewing the landscape of software testing and assurance standards, the following software testing and assurance standards were discussed:

The MaSST workshop's keynote speaker, Stuart Reid, considered the usefulness of software testing standards such as ISO/IEC 29119. He also briefly covered what should be included in a standard and what is mostly likely to prevent a standard from being adopted. ISO/IEC 29119 comprises four parts:

Part 1: Concepts and vocabularyPart 2: Test ProcessPart 3: Test DocumentationPart 4: Testing Techniques

Part 2 will cover a generic testing process model that can be used within any software development and testing lifecycle. This process will be a layered process covering: organizational test process, test management processes, and fundamental test processes.

Part 3 will cover test documentation across the entire software testing lifecycle. This will include templates across all layers of the 29119 software testing process model, for example: organization test policy process, organizational test strategy process, project test management process, and fundamental test process. IEEE has given ISO permission to use the well-known IEEE 829 test documentation standard as a basis for this part of the standard.

Part 4 will cover software testing techniques across all types of testing, including static (e.g., reviews, inspections, walkthroughs), functional (e.g., black-box, white-box), non-functional (e.g., performance, security, usability) and experience-based (e.g., error guessing, exploratory). The choice of testing techniques is based on the list of application-specific risks. The British Computer Society has given ISO permission to use the BS-7925-1/2 component testing standards as a basis for this part of the standard.

It will replace a number of existing IEEE and BSI standards for software testing:

IEEE 829 Test Documentation

IEEE 1008 Unit Testing

BS 7925-1 Vocabulary of Terms in Software Testing

BS7925-2 Software Component Testing Standard

A future part 5 of the 29119 structure is planned. This part is "Process Assessment" which will be based on ISO/IEC 33063.

Although not discussed at the workshop, other work in software standards is going on. The IEEE software and systems engineering standards committee (S2ESC), chaired by Paul Croll, has many working groups related to Software testing, including:

- o No. 730 Standard for software quality assurance plans, chair: Sue Carroll
- o No. 1008 Standard for software unit testing, chair: Jim Moore
- No. 1012 Standard for system and software verification and validation, chair: Roger Fujii
- o No. 15026 System and software assurance, chair: Paul Croll

IEEE P1671, Standard for Automatic Test Markup Language (ATML), is for exchanging automatic test equipment and test information via XML. ATML defines a standard exchange medium for sharing information between components of automatic test systems. This information includes test data, resource data, diagnostic data and historic data.

In the software assurance area, there are some standardization activities in the quality and metrics area. The ISO/IEC 9126 standard addresses the quality model, external metrics, internal metrics, and quality in use metrics. The external metrics and internal metrics define six broad, independent categories of quality characteristics as follows: Functionality, Reliability, Usability, Efficiency, Maintainability, and Portability.

The ISO/IEC 15026 system and software engineering committee revised the standard to incorporate the concept of "assurance case." Because the assurance case is considered a life cycle artifact, the revised 15026 also specified how it should be defined, maintained, and revised throughout the system/software life cycle. By 2006, IEEE initiated project P15026 to take over work on the 15026 revision. The latest ISO/IEC draft of the revised standard defines the following life cycle processes, expectations and outcomes: plan assurance activities; establish and maintain the assurance case; and monitor assurance activities and products.

There are many standardization activities in the application-specific areas. There are some standardization activities in the process improvement area. Due to the breadth of the testing discipline covered by the different types of testing standards, this is not discussed here.

2.3 Measures for Software Testing

Can one measure software testing? As a process, yes, but as a product, the answer is more complex. It depends upon which attributes or product characteristics one needs.

In the MaSST workshop, Taz Daughtrey led a discussion session on "gaps in and roadmap for measures and standards in software testing." In attempting to quantify scales of measure for

values of software testing, he compared testing to Kirkpatrick's four levels of evaluation of training. This measure can be compared to levels of software testing result.

Level 1 – Yes/No; The equivalent in testing is did you run the tests you planned?

Level 2 – You pass the quiz or an immediate feedback. The testing equivalent is what are the results?

Level 3 – Your performance improved on the job. The testing equivalent is applying test results to improve the code.

Level 4 – Your work generated return of investment in dollar value. For testing, how much did we improve the code for an amount spent on testing?

Most testers are between levels 1 and 2. Cost-effective education and certification focuses on improving the practice of the bottom 90% of testers. People at the bottom need clear guidance on what to do. Test managers are so busy they do not have time to carefully analyze new techniques or approaches.

There are many papers published in the area of measurement in software engineering and testing as a process. There are few concrete metrics and measurement to precisely and objectively measure the effectiveness or the value of software testing on a software product. In fact, there is no agreement, let alone standards, regarding exactly what can and should be measured as a meaningful indicator that software is "totally" tested or secure (or not vulnerable). Developers need to measure not just return on investment, but properties like correctness and meeting customers' expectations. It would be useful to know how much testing is worth the risk of, say, \$1 million? Do we have a model of predictive software quality? For instance if event A (some level of testing) occurs, what is the chance of event B (some level of quality)? If we know the life-cycle cost of software, we may be able to justify levels of testing. With input from Computer Emergency Readiness Team (CERT) and its equivalent in other countries, the software community can ask, what testing would have caught each problem?

2.4 Recommendations

In the area of standards for software testing, there are several working groups; however, the standards for software testing are mainly process oriented. There was agreement that there are big gaps in standards, but no agreement on what the most urgently needed standards are.

We believe that widespread software engineer certification with a continuing education component would *require* software engineers to keep learning.

In the software testing metrics and measurements area, we believe that very little progress was made toward answering the hard question, how much testing is enough? Future research in this

area is very much needed. As Reid said, "The only way to do research is to compare effectiveness [of a technique] against a standard."

We believe that future areas of research, possibly focused more narrowly on a workshop, might be the following:

- Precise definitions of testing techniques [BBT2012];
- Measurement theory which is based on insights from other disciplines such as psychology and physics;
- Laws of software quality and usability;
- Requirements for the next standards needed for software testing;
- Gaps and future directions of software testing using tools;
- Measurement techniques for properties of software;
- The place and future of automated testing [DGG2009].

2.5 References

[BS7925-1] British Standard BS7925-1 Software Testing vocabulary, 1998.

[SOAR2007] Goertzel, K.M., Winograd, T, McKinley, H. L., Oh, L, Colon, M, McGibbon, T, Fedchak, E, Vienneau, R., "Software Security Assurance: A State-of-the-Art Report (SOAR)", July 31, 2007.

[BBT2012] Cem Kaner, Black Box Software Testing course site, accessed 27 November 2012.

[DGG2009] Elfriede Dustin, Thom Garrett, and Bernie Gauf, "Implementing Automated Software Testing: How to Save Time and Lower Costs While Raising Quality", Addison-Wesley, 2009.

Keynote

'Standards for Testing?'

for Metrics and Standards for Software Testing (MaSST) 2012, NIST, Gaithersburg

This presentation shall consider the topic of software testing standards, briefly covering the following questions:

- Are software testing standards, such as ISO 29119, required by the discipline?
- How do standards authors justify the inclusion of content into standards? and how should this change?
- What is most likely to stop ISO 29119 being adopted by the testing industry?

The presenter has been the convener of WG26, the working group developing the new ISO/IEC standard, since its inception in 2007 and will provide personal insights into the development of testing standards, having been involved in this area since 1990.



Paradigm in Verification of Access Control

(*Position Paper*)

JeeHyun Hwang¹, Vincent Hu², Tao Xie¹

¹Department of Computer Science, North Carolina State University, Raleigh, USA ²Computer Security Division, National Institute of Standards and Technology, Gaithersburg, USA jhwang4@ncsu.edu, vincent.hu@nist.gov, xie@csc.ncsu.edu

Access control (AC) is one of the most fundamental and widely used requirements for privacy and security. Given a subject's access request on a resource in a system, AC determines whether this request is permitted or denied based on AC policies (ACPs). In a system, an ACP is implemented at various places with different purposes. For example, operating systems adopt AC to regulate which users or groups are permitted to read/write/execute files or folders.

The main objective of AC is to protect resources against unauthorized user access. Faults in AC may result in critical consequences such as unauthorized user access on sensitive resources. However, it is a challenging task to implement and maintain AC correctly for two main reasons. First, AC can be complex, especially, when an ACP includes a large number of resources in a sophisticated structure for various groups and users. Second, policy authors may make mistakes when specifying or combining ACPs.

This position paper introduces our approach to ensure the correctness of AC using verification. More specifically, given a model of an ACP, our approach detects inconsistencies between models, specifications, and expected behaviors of AC. Such inconsistencies represent faults (in the ACP), which we target at detecting before ACP deployment. At a high level, ACPs are policy specifications, which encapsulate the expected AC behaviors from policy authors. An ACP model is a representation of ACP behaviors in a formal language.

An ACP consists of a set of rules, which regulate which subject can take a specific action on a specific resource under which condition. In the context of ACPs, input and output are a request (e.g., can user A access resource B?) and a response (e.g., Permit), respectively. Policy authors may write properties, which can be verified against a given AC model. Properties are different from rules because users create properties based on business practice or user experience. For example, properties can be known security vulnerabilities or a user's security and privacy concerns of interest in AC. We use safety and liveness properties where safety and liveness are characteristics of a given property, denoted by p.

Safety property. Safety denotes that p is satisfied against an AC model. In other words, there exist no rules in the AC model to violate p. Therefore, verification of safety properties is to ensure that "something bad" (i.e., faults) does not happen. For example, a conference program committee member should not review her own submitted paper.

Liveness property. Liveness denotes that an AC model does "something good" (i.e., desired system behaviors). Therefore, verification of a liveness property is to ensure that a "good

thing" does happen eventually. One example is deadlock free. Deadlock denotes that a system does not make progress forever since a system waits for an action forever due to more than two competing actions, each of which waits for the other to finish.



Figure 1. Overview of our approach

Figure 1 illustrates our approach. More specifically, we translate an ACP to its corresponding AC model, which is represented as a finite state machine. In this paper, our approach is applied to mandatory access control (MAC) policies, which regulate user and process access to resources.

Our verification uses black-box and white-box checking techniques. For black-box checking, policy authors specify either properties P. Given an AC model q, if there is no violation, we ensure that q is correct according to P. Otherwise, q is not correct and should be fixed to satisfy property $p' \in P$ that causes violations. In such cases, we use white-box checking to modify q to satisfy P. For example, we create another p'' (called a confined property [1]) modified from p' where p'' is a subset of p that is responsible for violations. p'' can be converted to a rule. We add this rule in q where p' is satisfied after this addition based on the confined property.

We use NuSMV (http://nusmv.irst.itc.it/), a symbolic model checker to model an ACP. NuSMV supports both BDD-based and SAT-based model-checking approaches, and various analyses including Linear Temporal Logic (TTL) and Computation Tree Logic (CTL) model checking for safety and liveness properties, and counterexample generation. Manually writing properties is tedious and error-prone. To address this issue, our approach generates test requests that can be used as properties for testing AC implementations. An AC implementation evaluates test requests and produces responses, which testers need to inspect to determine whether the responses are correct. We have implemented a prototype [1, 2] for the approach.

Acknowledgment. This work is supported in part by a NIST grant. REFERENCES

- V. Hu, R. Kuhn, T. Xie, and J. Hwang. Model checking for verification of mandatory access control models and properties, in IJSEKE, Volume 21, Issue 1, Pages 103-127, 2011.
- [2] J. Hwang, T. Xie, V. Hu, and M. Altunay, ACPT: A tool for modeling and verifying access control policies. In Proc. POLICY, Demo, Pages 40-43, 2010.













Motivation – con't

- Our approach includes:
 - Static verification: check whether properties are satisfied by a policy
 - Confidence on policy correctness is dependent on the quality of specified properties
 - Check for semantic correctness of the ACP models
 - Dynamic verification: evaluate requests and check whether their evaluated decisions are correct
 - Consider test effort and their effectiveness together
 - Complement static verification
 - Check for syntactic correctness of the ACP implementations

NC STATE UNIVERSITY Automated Software Engineering Research Group

7







































Viewpoint-based Test Architecture Design

Yasuharu NISHI Department of Informatics, Graduate School of Informatics and Engineering The University of Electro-Communications, Tokyo Tokyo, Japan e-mail: Yasuharu.Nishi@uec.ac.jp

Abstract— Software test recently becomes large-scale and complicated artifact as software itself. Research and practices has to be boosted such as test architecture. In this paper first we mention TDLC: Test Development Life Cycle, which includes test requirement design phase and test architecture design phase instead of test planning from engineering view. Second we discuss concepts of test architecture and propose NGT: Notation for Generic Testing, which is a set of concepts or notation for design of software test architecture. Viewpoint is discussed as a key concept of test architecture representing a group of test cases and test objective. And this paper gives an example of test architecture model. Finally this paper shows possibility that viewpoint diagram will be a platform of test architecture design technology such as test design patterns, test architecture style, variability analysis of product line engineering and so on.

Keywords- test architecture; test development life cycle; test requirement analysis; test suite; viewpoint; UTP; NGT;

I. INTRODUCTION

Software test recently becomes large-scale and complicated artifact as software itself. There can be a test project with over one million test cases or with over ten test levels. Technology of large-scale and complicated software test has just begun advance and has to be boosted.

"Software architecture" technology arose in 1990s for development of large-scale and complicated software based on abstraction, separation of concerns, modeling, patterns and so on. "Software test architecture" technology has just arising in our age, and we have to boost research and practices on software test architecture technology more and more. This paper shows perspective of research and practices on software test architecture.

Architecture of software system has two kinds of scope: system architecture and software architecture. System architecture is for software, platform, peripherals, environment, network et al. Software architecture is only for software inside, which mainly consists of modules (groups of statements) such as classes.

Test architecture also has two kinds of scope: test system architecture and test suite architecture. Test system architecture is for test system, system/software to be tested (SUT), platform where SUT is executed, generator of test cases et al. Test suite architecture is for test suite inside, which mainly consists of groups of test cases such as test levels and test types.



Figure 1. A Test system architecture example on UTP[1]



Figure 2. A Test suite architecture example on NGT

II. TEST SYSTEM ARCHITECTURE AND TEST SUITE ARCHITECTURE

There are several research and practices on test system architecture. UML Test Profile[1] is standardized as a notation based on UML for test system architecture. But research and practices of test suite architecture stays just experiences and heuristics. In this paper hereinafter the word "test architecture" means test suite architecture. Fig.1 shows an example of test system architecture according to UTP, UML Test Profile. Fig.2 shows an example of test suite architecture according to NGT, Notation of Generic Testing discussed in chapter V.

978-0-7695-4743-5/12 \$26.00 © 2012 IEEE DOI 10.1109/SERE-C.2012.15

III. TEST PLANNING AND TEST ARCHITECTURE DESIGN

Test process is recognized roughly by tradition as below: Test planning, test design and test execution. Traditional test design means a phase to derive test cases by test techniques such as control path testing. Traditional test planning means a phase which includes planning test project and drawing big picture of test cases, that is, which includes both tasks of management side and engineering side.

In software development project planning phase includes only tasks of management side and software architecture design phase fills a role of drawing big picture of software, that is, just engineering side. A lot of companies have both positions of project manager and software architect. In software testing tasks of management side and engineering side are traditionally mixed as test planning, test strategy or test approach, because software testing is tight and careful task for budget and effort. Fig.3 shows Heuristic Test Strategy Model by James Bach [2]. Mixture and severe constraint lead test researchers and practitioners to one-sided view. A lot of companies have a position of "test manager" but only a few companies have a position of "test architect".



Figure 3. Heuristic Test Strategy Model [2]

To boost research and practices on software test architecture technology, we have to distinguish management side and engineering side. It is necessary to re-define test process only from engineering side named TDLC, Test Development Life Cycle. Fig. 4 shows TDLC, which consists of four phases: test requirement analysis, test architecture design, test detail design and test implementation. TDLC is just to develop test cases or test script. Whole test process needs test execution phase, test result recording phase and several test management tasks.



Figure 4. TDLC (Test Development Life Cycle)

IV. CONCEPTS FOR TEST ARCHITECTURE

As there is still no agreement on the precise definition of the term "software architecture", the precise definition of test architecture is impossible for the present. For example IEEE std. 1471[3] defines "architecture" as "The fundamental organization of a system embodied in its components, their relationships to each other, and to the environment, and the principles guiding its design and evolution". To follow IEEE's definition, we have to clarify what are components and relationships as well as statements in software testing.

It is natural for statements to correspond to test cases or test scripts. This correspondence leads components to be group of test cases such as test types or test levels, which are essentially hierarchical. It should be noted that classes, which are components in OO paradigm, has two angles. The one is group of statements (and data) as an extension of structured programming as a way of OOP. The other one is constituent of the world as a way of OOA. Test types or test levels may be from the former angle. We should deeply discuss which angle is suitable for test architecture just following test requirement analysis and how seamless test requirement analysis model and test architecture model should be.

Relationships are more difficult than statements and components. There may be at least two types of relationships. The one is for combinatorial testing. If a load test type should be tested combinatorially with a configuration test type, they have some relationship. The other one is sequential dependency. As an integration test level should be tested after a unit test level, they have some relationship. We should find various types of relationships.

In addition some principles for software design can be applicable such as abstraction, separation of concerns, modularity. Quality characteristics of test suite can indicate and assist good test design such as maintainability of test suite or test cases. Notation or formulation can make engineers easy to store reusable test assets, test design patterns and test architecture styles. Product line engineering of test suite can arise separately from test design just for software product line.

V. NGT: NOTATION FOR TEST ARCHITECTURE DESIGN

For design of test architecture, notation or a set of concepts is necessary. It should consist of concepts of a group of test cases, hierarchical structure, relationship for combinatorial testing, relationship for sequential dependency. It would be better if it can harmonize the principles, abstraction, separation of concerns, modularity, quality characteristics.

We propose notation or a set of concepts named NGT, Notation for Generic Testing. NGT consists of three concepts which are viewpoint, hierarchical relationship and interactive relationship. Viewpoint is a concept of a group of test cases. Hierarchical relationship is used for hierarchical structure of viewpoints. Hierarchical relationship means abstraction (is-a), composition (has-a), cause-effect and object-attribute. Interactive relationship means necessity for combinatorial testing. Lowest boxes (most detailed viewpoints) usually mean coverage items of groups of test cases or test detail design. Test detail design is a phase to extract test cases by test design technique such as equivalence partitioning, control flow testing and state transition testing. When control flow testing is used, "control flow" is most detailed viewpoints.

In Fig.2 viewpoint diagram of NGT, boxes represent viewpoints. Directional lines represent hierarchical relationships and unidirectional curved lines represent interactive relationships. This diagram is named as "Viewpoint diagram".

Though viewpoint diagram looks similar to classification tree[4], viewpoint diagram is more suitable for drawing big picture of software testing than classification tree. Viewpoint concept doesn't include only equivalence partition but coverage item. Viewpoint diagram can represent combinatorial relationships in the same diagram as viewpoints at higher abstraction level, i.e. coverage item level, although classification tree can do so in different diagrams at lower abstraction level, i.e. parameter level.

Viewpoint diagram has also two angles. Like an angle of OOP, which is lower abstraction level, viewpoint means a group of test cases. Like an angle of OOA, which is higher abstraction level, viewpoint means test objective. In test requirement analysis phase test objectives are listed and refined. Fig.5 shows an example of viewpoint diagram for testing of some mission critical system in test requirement analysis phase. Viewpoints are listed enough but combinatorial relationships are too many and too complicated to test. In test architecture design phase the viewpoints diagram should be well-organized using modeling technique.





Figure 6. Organized viewpoint diagram in test architecture design phase

Figure 5. An example of viewpoint diagram in test requirement analysis phase

Fig.6 shows an organized viewpoint diagram in test architecture design phase. Fig 5 includes less viewpoints and more interaction, which means combinatorial relationship. Fig.6 includes more viewpoints and less interaction. Fig.6 is more complicated visually and conducts far more test cases because test cases conducted by interaction are proportional to multiplication among test cases conducted by each viewpoint. Fig 5 is larger visually but conducts less test cases because it has less interaction.

In test architecture design phase, we use some modeling techniques such as unification and re-define of viewpoint, unification and abstraction of interaction, clustering viewpoints, separation of key interaction and so on.

Each modeling technique is usually applied in test planning phase with experiences and heuristics. Viewpoint diagram can makes it easier to develop, accumulate and reuse experiences and heuristics as modeling techniques or test design patterns. In other words, viewpoint diagram will be a platform of test architecture design technology such as test design patterns, test architecture style, variability analysis of product line engineering and so on.

NGT can complement UML Test Profile because research and application of UTP mainly focus on test system architecture such as automation at present and NGT focuses on test suite architecture. NGT should harmonize UTP in future research.

VI. CONCLUSION

Software test recently becomes large-scale and complicated artifact as software itself. Research and practices has to be boosted such as test architecture. In this paper first we mentioned TDLC: Test Development Life Cycle, which includes test requirement design phase and test architecture design phase instead of test planning from engineering view. Second we discussed concepts of test architecture and propose NGT: Notation for Generic Testing, which is a set of concepts or notation for design of software test architecture. Viewpoint is discussed as a key concept of test architecture representing a group of test cases and test objective. And this paper gave an example of test architecture model. Finally this paper showed possibility that viewpoint diagram will be a platform of test architecture design technology such as test design patterns, test architecture style, variability analysis of product line engineering and so on.

References

- [1] OMG, "UML Testing Profile (UTP) Version 1.1 RTF Beta 1," http://www.omg.org/spec/UTP/1.1/PDF/, June 2011.
- [2] J. Bach, "Heuristic Test Strategy Model," http://www.satisfice.com /tools/satisfice-tsm-4p.pdf, March 2006.
- [3] IEEE, "IEEE Recommended Practice for Architectural Description of Software-Intensive Systems," IEEE Std 1471-2000, September 2000.
- [4] M. Grochtmann, K. Grimm, "Classification trees for partition testing," Software Testing, Verification and Reliability, Vol. 3, Issue 2, pp. 63–82, June 1993.

Software Testing of Business Applications

Vijay Sampath Tata Consultancy Services Siruseri, Navalur Post, Kancheepuram District Chennai - 603 103, India Email: sampath.vijay@tcs.com

As an IT service provider, we develop and maintain a large number of business applications for our customers. Functional and regression tests for business applications are often carried out by dedicated test teams using a black box approach. Test teams design and develop test scenarios and test cases from functional specifications and execute the test cases against the system. Automation levels are low, less than 20%, and that too for test execution only. In this position statement, we present a couple of challenges faced by the test teams. Instrumentation tools and techniques, along with measures need to be developed to address the same.

Coverage: Traditionally, one of key measures to describe the degree to which the application has been tested, is code coverage. A number of instrumentation tools, both commercial and open source, are available that provide path, decision, condition, function and other forms of code coverage measures. Several fault localization techniques have been developed that use coverage information to help developers find faults in the system. However, code coverage tools and measures are of little use to test teams that do not have access to the source code, which is primarily the case with functional test teams. In absence of tools and techniques, the test teams use manual approaches to gather coverage information. A common approach is to create a traceability matrix that links requirements to test cases and another matrix that links test scenarios to test cases. Coverage is computed in terms of requirements and scenarios covered by the test cases that are selected for execution.

As one can gather, there are several problems with the practiced approach.

- Both the requirement and scenario traceability matrices are usually maintained as spreadsheets and the coverage information is manually computed based on the test cases that have been executed. Maintainability and Scalability of such an approach is an issue for large and complex business applications. Test suites having several thousand test cases and hundreds of requirements are common.
- The above method does not address the completeness and correctness aspects. It is difficult to determine if

Vipul Shah Tata Consultancy Services 54 B, Hadapsar Industrial Estate, Pune - 411 013, India Email: v.shah@tcs.com

the test cases adequately cover the requirements, if the requirements are in sync with the implementation, and if the requirements are complete.

Clearly, there is a need to develop coverage measures for functional test teams that, like code coverage, provide relevant and appropriate coverage information in the absence of code. The measurement could be for elements that are well understood by test teams or in terms of input parameters and the coverage over possible range of values. Another common practice followed during regression, is to replay production logs. Coverage or rather absence of coverage information becomes critical to understand the scenarios that were tested by the production log replay.

Test Selection: While several test selection methods have been developed, it is common in the industry to use a risk based approach to test selection. A subset of test cases is identified for creation and execution, based on the risks foreseen. The test cases are prioritized to be executed in the order of minimizing the higher risks first, and then the lower order risks. When defects are identified, and the risks mitigated or eliminated, the purpose of designing and executing that test case is achieved. However, if a test case does not detect a defect, then while the confidence level in the scenario tested increases, in reality, it is a waste of time and effort to execute the test case and adds to the cost of quality.

It is a practice to classify the requirements based on their business criticality (impact on failure) and probability of failure, and quantified risk. While impact on failure is easier to enumerate, based on the business context, by the subject matter expert, the probability of failure computation is difficult as it depends on several factors, some of which are non-deterministic.

The challenge, therefore, lies in designing a risk model that lead to selection of those test cases which increase the probability of finding defects. While this may be an extremely difficult goal to achieve, what measures do we adopt that would help us quantify and measure risk dynamically? What risk model do we need to bring us closer to our goal? Also, over a period of time, high risk scenarios are likely to be tested more frequently and hence, less likely to detect defects. Can the risk model take this factor into account?





Software Testing of Business Applications

> Vijay Sampath, <u>Vipul Shah</u> <u>Principal Scientist</u>

TATA

Outline

- State of Practice
- Need for metrics & instrumentation tools for black box testing
- Need for dynamic risk models for risk based testing

MaSST 2012





Independent Testing Services

- Independent V&V
- System Integration testing onwards
- Black box Distributed teams, no or limited access to code
- Testing driven by requirements
- Risk based testing
- Systems Complex architectures / multiple platforms & languages, databases, GUIs

MaSST 2012	- 5 -	Experience certainty.	TATA CONSULTAN


Testing Process – Current State

- Mature Process
- Manually managed in large number of instances
- Low automation levels
- · Metrics tend to be process oriented

TATA CONSULTANCY SERVICES - 7 - MaSST 2012 Experience certainty.

Testing Process

- Domain SMEs from functional testing team create manual scenarios
- Hybrid Automation Framework
- Test Management & Test Automation tools
- Low automation levels



Test Automation: In practice

- Automation @ 20%*
 - Dominated by single tool 73%
- Top cited reasons for low automation
 - · Change in business priorities for investments
 - No actual business case (longer break-even than expected or no ROI at all)

 Constantly changing applications making maintenance of automation test suites costlier

- Automation seen as additional activity needing specialized resources
- Maintenance effort (Scripts/Frameworks): 50% to 90%
- Automation improves execution time by approx 50%

2011, TCS Internal survey, 900+ projects, conducted by Assurance Services Unit





Measuring Coverage for black box testing

- Coverage of a software test suite is the extent of the size of the system that is assured/ tested for by a particular software test suite
- Coverage = Extent of system covered by the test

Total size of the system

- Challenges:
 - Unit of measure is difficult to arrive for a black box testing perspective
 - Some of the current measures used in the industry:
 - Function points
 - # of requirements
 - Usecase points
 - Common Practice to maintain traceability matrix

How does this higher level coverage relate to physical system? Completeness & Correctness of Requirements to Test case mapping?			

💼 Case Study

- Large Web based application Healthcare
- 2000+ Functional tests
- Regression 1 week with multiple testers (average 3)
- Code instrumentation revealed 53% coverage of the system
- Through change of input parameter values coverage was increased to 67%
- No new defects found in the process!

Motivation

- Coverage computed using manual methods (traceability matrix)
 - Depend on the SME / Expertise of testers
 - Completeness, correctness? For Evolving Systems?
- Using Risk based testing, test suite subsets are chosen. For large suites, 20K-30K test cases, how do we effectively measure?
- At abstract level. How do they relate to implemented system?
- As systems age/evolve, availability of initial manual test design (techinques used) usually a challenge

TATA CONSULTANCY SERVICES - 13 - MaSST 2012 Experience certainty.

Motivation

- Is coverage sufficient?
 - At what level? Requirments v/s code, Logical v/s Physical
 - Coverage of Input data space? For an existing test suite?
 - Equivalence partitioning/ combinatorial / operational profile
- Instrumentation tools and metrics available for developers. Black box testers?
- How useful are the metrics?



TATA CONSULTANCY SERVICES



State of Practice

- Requirements classified
 - Business criticality (Impact of failure)
 - Probablity of failure
 - Quantified risks
- Risk Models used for test selection
 - Mitigate risks
 - Increase probablity of finding defect
 - Over a period of time, test suites fail to uncover new defects.
- Probablity of failure difficult to compute as failure can occur due to several independent as well as interacting causes
 - Contributing factors: System complexity, developer skills, analyst skills ...

Challenges

- Evolving Systems
- Risks change, risk classification depends on the SME / Expertise of testers
- Are there simple probablistic risk models/tools to compute probablity of failure?
- What is the risk of not exetuting test cases identified by risk based testing method?
- Can we have dynamic risk models? Taking into account above?
- Risks v/s cost models and test selection accordingly?

TATA CONSULTANCY SERVICES Experience certainty. - 17 -

MaSST 2012

Summarizing ...

- Black box testing coverage metrics
 - High level, not dynamically from system
- Need for coverage metrics & instrumentation tools for black box testing
- Risk based testing method over a period of time reaches saturation, failing to reveal new defects
- Need to extend risk based testing



Why Fuzzing (Still) Works

Allen D. Householder, Software Engineering Institute, CERT adh@cert.org

Abstract:

Despite improvements in grammar-aware (i.e., "white box") fuzz testing, static source code analysis, and other techniques, mutational ("black box") fuzz testing remains an effective way to discover vulnerabilities in fielded software.

Our experience with developing software tools and techniques that implement a naïve approach to mutational fuzz testing demonstrates that it yields effective results with low infrastructure cost and developer startup time and effort. (Dormann, 2010) Additionally, in coordinating information about software vulnerabilities and practical attacks we have bserved that these techniques are still widely used by attackers to discover new vulnerabilities. (CERT, 2012)

We propose several possible reasons for the continued effectiveness of this approach. Perhaps most importantly, although black box fuzzing is formally specified as an activity in some software development life cycles, there is little consistency in benchmarks and metrics of efficacy. In the current state of the practice, a software developer has ittle insight into how to answer the question of "how do I know if I have fuzzed enough?" A related issue is that it is easy for developers o perform many iterations of ineffective mutation testing, resulting in low code coverage and the erroneous conclusion that their software has undergone some rigorous testing process.

Second, even "safe" development languages and environments typically require interaction with, or incorporation of, legacy software components in unmanaged native code. Black box fuzzing is particularly effective at revealing the underlying defects that arise from this integration.

Finally, despite being readily scalable, an industrialization of this approach has not enjoyed widespread adoption in the testing of software.

Recent advances in white box testing and static analysis techniques are promising and begin to bridge the gap towards formal software verification. However in their present state such techniques may present a challenge for resource constrained developers to implement effectively. A fast, naïve approach leverages the fact that computation is cheap (and only getting cheaper), while reasoning about complex software systems is difficult and time-intensive. Black box testing can be initiated with a minimum of expertise yet when coupled with simple stochastic techniques (Householder & Foote, 2012) can act as a stopgap until more advanced approaches can be realized.

We feel that this approach fits naturally with the practical observation that security quality assurance can be better measured in terms of conditional probability than a collection of check

boxes. Were these techniques to be incorporated into the SDL, it may be feasible to take blind mutational fuzz testing off the table as a viable means of vulnerability discovery in fielded software.

We propose to discuss the above in the context of our experiences with the CERT Basic Fuzzing Framework in a short talk for the workshop.

References :

CERT. (2012). Retrieved Feb 23, 2012, from US-CERT Vulnerability Notes: <u>http://www.kb.cert.org/vuls</u>

Dormann, W. (2010, May 26). CERT Basic Fuzzing Framework. Retrieved Feb 23, 2012, from http://www.cert.org/blogs/certcc/2010/05/cert_basic_fuzzing_framework.html

Householder, A., & Foote, J. (2012). Probability-based parameter selection for dynamic randomized-input functional testing. [Publication pending].















Vulnerabilities arise in the mismatch between assumptions and reality

"[A]utomobiles have not yet been subjected to significant adversarial pressures. Traditionally automobiles have not been network-connected and thus manufacturers have not had to anticipate the actions of an external adversary..."

"...virtually all vulnerabilities emerged at the interface boundaries between code written by distinct organizations."

> Comprehensive Experimental Analyses of Automotive Attack Surfaces, Checkoway, Koscher, et al., USENIX Security 2011



Software Engineering Institute | Carnegie Mellon



















































Crash Uniqueness

Hash last N calls in a crash backtrace to create a signature

Implementations vary, but can be found in

- Fedora Automated Bug Reporting Tool (abrt)
- Microsoft MSEC !exploitable
- Apple CrashWrangler
- Many others...

CERT BFF adds heuristics to ignore libc and other common library functions typically unrelated to the underlying defect

CERT | 🜲 Software Engineering Institute | CarnegieMellon

Crash Minimization

Given a fuzzed input that causes a crash, find the minimal changes from the original non-crashing input to recreate the same crash.

- · Requires uniqueness to tell if you have the same crash
- CERT BFF / FOE tools implement a probabilistic approach to minimization

Similar concept found in Delta Debugging work by Andreas Zeller et al.

• http://www.st.cs.uni-saarland.de/dd/

Software Engineering Institute | CarnegieMellon

26

25

























Software Engineering Institute Carnegie Mellon

Copyright 2011 Carnegie Mellon University.	
This material is based upon work supported by the Department of Defense under Contract No. FA8721-05-C-0003 with Carnegie University for the operation of the Software Engineering Institute, a federally funded research and development center.	Mellon
Any opinions, findings and conclusions or recommendations expressed in this material are those of the author(s) and do not nece reflect the views of the United States Department of Defense.	ssarily
NO WARRANTY THIS CARNEGIE MELLON UNIVERSITY AND SOFTWARE ENGINEERING INSTITUTE MATERIAL IS FURNISHED ON AN "A BASIS. CARNEGIE MELLON UNIVERSITY MAKES NO WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, AS ANY MATTER INCLUDING, BUT NOT LIMITED TO, WARRANTY OF FITNESS FOR PURPOSE OR MERCHANTABILITY, EXCLUSIVITY, OR RESULTS OBTAINED FROM USE OF THE MATERIAL. CARNEGIE MELLON UNIVERSITY DOES NOT MA ANY WARRANTY OF ANY KIND WITH RESPECT TO FREEDOM FROM PATENT, TRADEMARK, OR COPYRIGHT INFRINGE	S TO AKE
This material has been approved for public release and unlimited distribution except as restricted below.	
Internal use:* Permission to reproduce this material and to prepare derivative works from this material for internal use is granted, provided the copyright and "No Warranty" statements are included with all reproductions and derivative works. External use:* This material may be reproduced in its entirety, without modification, and freely distributed in written or electronic for without requesting formal permission. Permission is required for any other external and/or commercial use. Requests for permissis should be directed to the Software Engineering Institute at <u>permission@sei.cmu.edu</u> . 'These restrictions do not apply to U.S. government entities.	orm
CERT [®] is a registered mark of Carnegie Mellon University.	









Model-based Testing: The State of the Practice

Robert Binder

System Verification Associates, LLC

Abstract:

A recent survey of model-based testing (MBT) users indicates some interesting trends. MBT usage spans a wide range of application stacks, software processes, application domains and development organizations. This talk will present the findings of the study and offer some reflections on the state of the practice and its prospects.

The full report may be viewed at

Http://www.robertvbinder.com/docs/arts/MBT-User-Survey.pdf

Security testing: a key challenge for software engineering of web apps

Yves Le Traon

Abstract:

While important efforts are dedicated to system functional testing, very few work study how to specifically and systematically test security mechanisms. In this position paper, we plead for a systematic standardization of security testing benchmarks. We will illustrate the security testing issues with two categories of approaches, taken from our ongoing research. The first ones aim at assessing security mechanisms compliance with declared policies. Any security policy is strongly connected to system functionality: testing function includes exercising many security mechanisms. However, testing functionality does not intend at exercising all security mechanisms. We thus propose test selection criteria to produce tests from a security policy. Empirical results will be presented about access control policies and about Android apps permission checks.

The second ones concern the attack surface of web apps, with a particular focus on web browser sensitivity to XSS attacks. Indeed, one of the major threats against web applications is Cross-Site Scripting (XSS) that crosses several web components: web server, security components and finally the client's web browser. The final target is thus the client running a particular web browser. During this last decade, several competing web browsers (IE, Netscape, Chrome, Firefox) have been upgraded to add new features for the final users benefit. However, the improvement of web browsers is not related with systematic security regression testing. Beginning with an analysis of their current exposure degree to XSS, we extend the empirical study to a decade of most popular web browser versions. The results reveal a chaotic behavior in the evolution of most web browsers attack surface over time. This particularly shows an urgent need for regression testing strategies to ensure that security is not sacrificed when a new version is delivered.

In both cases, security must become a specific target for testing in order to get a satisfying level of confidence in security mechanisms.